

AcuStaf is a web-based automated scheduling, staffing, and labor management system. The company offers a complete labor management solution, which encompasses everything from scheduling staff, tracking time and attendance, managing workloads and even handling staff budget and benefit issues. The AcuStaf solution presents a 360° approach that addresses all staffing issues.

AcuStaf has concentrated on the healthcare industry, with 60 major hospitals as customers, but their solution is also used by retail and manufacturing companies. The company tracks staff in real time, so its solution is appropriate for any industry where staff is on duty 24 hours a day, 7 days a week.

The AcuStaf solution was initially developed in the 1980s, and has grown to include more functionality in the years since its initial introduction. AcuStaf ran on Informix until recently, when the company ported their solution to Ingres.

Terry Suby, the president of AcuStaf, explains the reason for the switch to Ingres. "Ingres has all the features and robustness that we absolutely require in our production databases. In addition, Ingres Database is easy to administer, which means our solution is easier to implement and use. Finally, the Ingres open source model means we can offer our solution at a more competitive price, since we do not have to pay any licensing fees."

AcuStaf has seen successful deployments of the Ingres-based solution at Mt. Sinai Hospital in Queens, as well as North General Hospital in New York, its first hosted site. These customers have seen significant improvements in performance, and AcuStaf has gained a lot more flexibility in offering their product. "We have started offering our solution to customers as a service, making it easy for them to sign up more people as needed," says Suby. "The Ingres open source model means that we can offer our software as a service without being bogged down with ever increasing license fees and administration."

Ingres and AcuStaf in the Cloud

Ingres and AcuStaf have also teamed up to offer a cloud solution to companies for easier deployment and to save costs.

"Initiating a new server used to take 2 to 3 days. This process now takes just 30 minutes using cloud technology," said Terry Suby, CEO, AcuStaf Software. "Ingres Database fits into our cloud strategy because it is reliable, scales quickly, and is open source. If it wasn't open source, we would need to buy all kinds of expensive database licenses and be held hostage to the database vendors. I don't know of a better database than Ingres for the cloud."

AcuStaf customers realize significant cost reductions in process automation, overtime and staffing cost reductions, and improved service outcomes. AcuStaf is an integrated enterprise solution that serves organizations from 100 employees to over 35,000.