

Dear Valued DataCloud Customer,

Actian takes the security of the Actian DataCloud very seriously. When the HeartBleed/OpenSSL flaw was announced we identified that a number of components that DataCloud utilizes on Amazon Web Services (AWS, the underlying infrastructure for Datacloud) were impacted. AWS remediated their components within 24 hours of the announcement.

Once AWS had remediated their environment we decided it was the most secure option for our customers to replace all SSL certificates that were within the environment that could have been compromised. At this time we have remediated all areas of the DataCloud environment within Amazon AWS that could have been impacted. We recommend DataCloud users do a password change on their DataCloud credentials to insure that your information continues to be secure.

If you have any other questions or concerns, please feel free to contact us via your normal support channels. You can also send an email me directly at steve.padgett@actian.com.

Steve Padgett
Chief Information Officer
Actian Corporation
steve.padgett@actian.com